Expert Telecom Compliance, Inc.

1725 Windward Concourse Suite 150 Alpharetta, Georgia 30005



January 21, 2015

Arizona Corporation Commission DOCKETED

JAN 2 2 2015

DOCKETED BY

VIA USPS

Docket Control Center Arizona Corporation Commission 1200 W. Washington Street Phoenix, Arizona 85007 (602) 542-2237

ORIGINAL

Re:

Total Call Mobile, Inc. Ouarterly Report on Complaints

Docket No. T-20870A-12-0500; Decision No. 74246

Dear Sir/Madam:

Enclosed please find for filing in the above-referenced docket an original and thirteen (13) copies of Total Call Mobile, Inc.'s Report on Complaints for Q4 2014. The confidential, unredacted version of this report has been filed with the Compliance Section.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me. Thank you for your attention to this matter.

Respectfully submitted,

Heather Kirby, Regulatory Specialist

Expert Telecom Compliance, Inc.

Heather Kirby

Enclosure

["["]

Company: Total Call Mobile, Inc

PUBLIC VERSION

State:

Arizona

Docket: __T-20870A-12-0500

Year: 2014

Quarter: 4

ETC-Related Customer Complaints

<u>date</u> nature of complaint <u>status</u>

explanation